



Role Profile | Food and Beverage Assistant

Office location | Wentworth Woodhouse, Wentworth, Rotherham, S62 7TQ

Hours of work | Various contracts available

Responsible to | Food and Beverage Supervisor

Role Purpose

A passionate Food and Beverage Assistant with a focus on exceptional service. To work within the food, beverage and hospitality outlets across the site at Wentworth Woodhouse.

Part of a team delivering to targets whilst ensuring good quality and customer service throughout.

Role Duties

- Deliver excellent customer service
- Serve drinks and food across the site from the various catering outlets
- Basic food preparation
- Serve food from the kitchen
- Clearing and cleaning of tables
- Washing dishes and general cleaning

Person Specification

Please see the criteria expected of the role below.

Factor	Criteria	Essential or Desirable
RELEVANT EXPERIENCE	Willingness to work in a busy food service environment	Essential
	Experience of working in a busy food service environment	Desirable
	Barista experience	Desirable
QUALIFICATIONS	Level 2 Food Safety	Desirable
PERSONAL ATTRIBUTES	Smart appearance and confident in dealing with the public	Essential
	Excellent communication and people skills	Essential
	Ability to manage a number of tasks and remain calm	Essential
	Demonstrate great customer service	Essential
	The ability to follow instructions but also act on own initiative	Essential
	Respect the wider team	Essential
WORK CIRCUMSTANCES	Able to work flexible hours, including evenings, weekends and Bank Holidays	Essential
	Awareness of the implications of social media in a workplace	Essential

Job Description Approved By: _____

Date: _____